



TKT Inc. DBA **NORRENBURNS TRUCK SERVICE**
17848 Mockingbird Road - Nashville, IL 62263
618/478-5354 - FAX 618/478-5356
1-800-642-5436

March 20, 2009

To Our Valuable Customer:

Effective: March 30, 2009

We know you have many options when it comes to LTL Transportation. That is why we are grateful that you trust "NOTS" with your LTL freight. In today's market you need a LTL partner carrier that is flexible, listens to your needs, can provide outstanding service, and creative transportation solutions.

NOTS has plans to add more professional Marketing Representatives, expand our LTL Service coverage, and make our EDI capabilities more available to our customers in 2009.

However, in order for us to continue to improve and expand our services, NOTS will need to institute a LTL rate increase of 5.9% and a \$1.00 increase on all pallet rates, flat rates, and minimum charges effective March 30, 2009. The only exception will be if you are currently covered by a contract or if your pallet rates, flat rates, or minimums were updated after October 1, 2008.

If you currently have a NOTS LTL Rate CD, you will automatically receive an updated CD before March 30, 2009. If you do not have a NOTS LTL Rate CD but would like to receive one, please contact us by email at sales@notsservices.com or by phone at 1-800-642-5436 ext. 349. We also have our LTL Rates available on-line through our website.

At NOTS we look forward to continuing to serve your transportation needs in 2009. Please visit our website at www.gonots.com throughout the year for updated information and new services.

Again, we would like to thank you for your business and continued support.

Sincerely,

NOTS

A handwritten signature in black ink that reads "Kevin J. Brink". The signature is written in a cursive, flowing style.

Kevin J. Brink
Executive Vice President